

Job description

IT Support Analyst, IT Department – Guernsey

The International Stock Exchange Group (TISEG) is seeking to recruit an IT Support Analyst to provide front-line technical support to end users across all three jurisdictions in which we operate. The role involves supporting multiple platforms including desktops, laptops, mobile devices and video conferencing, as well as our external-facing TISE Portal.

The key competencies for this role include exceptional customer service, communication and problem-solving skills, experience working in an end-user support role and an in-depth knowledge of hardware and software. The successful candidate must also have demonstrable alignment with company values and consistently keep up to date with advancements within the field.

In anticipation of further growth and future planned expansion, this is a newly created role within the IT department and is an exciting opportunity to work in capital markets for a locally based company with truly international ambitions.

If you are interested in this role and would like to see a full copy of the job description please email Laura Cornelius at laura.cornelius@tisegroup.com.